

IICSA

ACCOUNTABILITY & REPARATIONS INVESTIGATION

Further closing submission from Municipal Mutual Insurance

1. In its closing statement on 14th December 2018, MMI made reference to the evidence of Rod Luck given on Day 6 that damages were paid on 36% of MMI-insured claims settled during the last three calendar years. In our closing statement two caveats were applied to this information: 21% of claims were recorded as having settled with no payments at all, which implied that many of these “claims” were merely notifications; furthermore MMI’s practice in the past was to record information on groups of claims within a single claim entry, and so information on individual claims within those groups could be hidden.
2. MMI stated it would review its data and make a further submission to the Inquiry by the 11th January deadline. It has undertaken this review.
3. The review focused on claims closed in the three calendar years: 2016, 2017 and 2018. MMI’s records showed 622 cases closed during this three year period. Some claims were against Devon County Council and related to Forde Park, and MMI provided details of claims in that group in Rod Luck’s first statement to the Inquiry. There were five cases where it was unclear whether the data covered a single claim, or several claims. MMI has excluded these and the Forde Park case from this latest review.

4. The review showed that MMI paid damages on 38% of these claims. However once the claims involving no payments at all are excluded, MMI paid damages on 48% of the claims.
5. For completeness, we would repeat the information in Rod Luck's first statement about the claims in the four case studies:
 - a. In North Wales, damages were paid on 148 claims, out of a total of 239 (62%)
 - b. In Forde Park, damages were paid on 35 claims out of a total of 51 where the outcome of the claims was recorded (69%)
 - c. In St Leonards, damages were paid on every claim (100%)
 - d. In Stanhope Castle, damages were paid on 11 claims, out of a total of 22 that have been settled to date (50%).

11th January 2019