

Parents/Teachers Survey

9. In my first witness statement, I described the results of parent and teacher surveys about online safety conducted by Google in 2016. Google conducted similar surveys in 2019, with 400 UK parents and 200 UK teachers participating. I exhibit the UK results of the surveys at **Exhibit-KAC3/1** and a summary of the UK results at **Exhibit-KAC3/2**. The results suggest that the top online safety concerns for parents and teachers are:

- (a) Privacy and security;
- (b) Preventing cyberbullying;
- (c) Inappropriate content; and
- (d) Sharing information with care.

Law enforcement requests

10. As I explained in my first witness statement, Google regularly responds to requests from law enforcement for the disclosure of user data in the course of criminal investigations.

11. In 2018, Google received 121,017 requests for user data from law enforcement globally, of which 8,474 requests were from UK law enforcement agencies. Of those 8,474 requests, 6.75% were from the NCA and 93.24% were from other enforcement agencies. Google produced data in response to 72.91% of requests from the NCA, and 71.48% of requests received from other enforcement agencies.

Google Transparency Report

12. I exhibit Google's latest publicly available Transparency Report at **Exhibit-KAC3/3**.

Industry pre-screening/pre-filtering

13. I have seen a proposal by the NCA (**NCA000354_004-005**) to use pre-filtering to combat CSAM. Google's products (including Search) implement content pre-filtering using both known images as well as image classifiers. This approach is proactive and prevents the offending material from being disseminated. It also ensures that the latest image classifications are used. However, this can only be done after an image has been uploaded, or found by Google Search on another website. Google is considering the NCA proposal and has not come to a conclusion on its feasibility or efficacy. I do note that the proposal presents serious technological and security challenges.