

Three tiered system for calls

Police will be in touch, to meet with care home managers, if the home hits any of these tiers.

Tier 1 (5-9 incidents per month) Sgt and care home manager to meet

Tier 2 (10+ incidents per month) Inspector, care home manager and possibly regional manager to meet

Tier 3 (20+ incidents in 1 qtr) Inspector, care home manager, regional manager, any other linked parties and care home coordinator to meet. (Social worker, Ofsted, Chief Inspector - Police, Regional Operations manager for care group)

Please note the above visits will be held with the intention of assisting your homes in dealing with the issues. We do not want any home feeling unable to call the Police because they don't want to hit the tiers. The appropriateness of each call will be reviewed.