

concerned staff that RH was still local because of his behaviour.

Staff privately feared the amount of incidents.

We had been reporting our concerns to line managers and were surprised that nothing had been done.

Vertical management within Educati has hampered good communication (not the same as for Sniegs)

When Terry was ill I had tried to create change. I was told I would have to go through the H.T. - this would not have been the case in Sri. Sw.

The Deputy (Ashkar) was supporting me but we were told not to change.

On appointment there was an establishment of institutiaalyah. Teachers acted as control. Care staff were considered as 2nd class citizens.

Terry Hepburn was very much in charge. I was employed to change but wasn't allowed to.

Had to change meal times. Teachers objected to erosion of control.

Care staff liked it.