

6c. Leadership (including procedures on escalation of allegations within children's homes)

Internal / Multi-agency	Source	Name of document	Date of document	Overview of Purpose
Multi-agency	Nottinghamshire Area Review Committee: non-accidental injury to children guidance notes on procedures	Social Services - residential staff	1976	Details the role of Head of Establishment and residential staff in cases of suspected non-accidental injury. Includes process for the Head of establishment to contact the Homes Adviser (Children) should they be unsatisfied with the outcome of a case conference.
Internal	Policy and procedure guide (community homes)	Staff: statement of primary responsibilities	1978 21/10/77 memo found establishing the policy.	Instances of abuse of clients must be reported immediately to the Officer in Charge. The Officer must report all suspicions or complaints regarding abuse of clients to the Homes Adviser. If staff believe the concerns will be ignored by the Officer, they must communicate details to the Divisional Director. Area staff, suspecting abuse by Residential staff, must inform their Area Director.
Multi-agency	Nottinghamshire Area Review Committee: child abuse - guidance notes on procedures	Residential and day care staff	1984	Guidelines on reporting child abuse and escalation process should an Officer in Charge be dissatisfied with the outcome of a case conference.

Internal	1997 PPG	Staff: statement of primary responsibilities (replaces 1978)	1991	Instances of abuse of clients must be reported immediately to the Officer in Charge. The Officer must report all suspicions or complaints regarding abuse of clients to his line manager or the Assistant Director. If staff believe the concerns will be ignored by the Officer in charge, they must communicate details to the Assistant Director. Area staff, suspecting abuse by Residential staff, must inform their line manager who must notify the Area Director. Residential staff suspecting abuse by Area staff must inform the line manager.
Internal	1997 PPG Section 7: Residential care	Staff: statement of primary responsibilities (replaces 1991)	1994	Instances of abuse of clients must be reported immediately to the Officer in Charge. The Officer must report all suspicions or complaints regarding abuse of clients to his line manager or the District Manager. If staff believe the concerns will be ignored by the Officer in charge, they must communicate details to the Service Manager. District staff, suspecting abuse by Residential staff, must inform their line manager who must notify their Service Manager. Residential staff suspecting abuse by District staff must inform their line manager.
Multi-agency	Child Protection Procedures Nottinghamshire Area Review Committee	Complaints, representations and inter-agency disagreements	1994	Guidance on mediation and arbitration if there is a disagreement between agencies regarding the ACPC policies and procedures.
Multi-agency	Child Protection Procedures Nottinghamshire Area Review Committee	Inter-agency working agreements	1997	Guidance on mediation and arbitration if there is a disagreement between agencies regarding the ACPC policies and procedures.

Multi-agency	Nottinghamshire and Nottingham City Safeguarding Children Boards' Safeguarding Children Procedures	Resolving inter-agency disagreements (escalation procedure)	2010	If a problem cannot be resolved through line management arrangements, the matter will be referred to the Chair of the Safeguarding Children Board to offer mediation.
Multi-agency	Nottinghamshire and Nottingham City Safeguarding Children Boards' Safeguarding Children Procedures	Resolving inter-agency disagreements (escalation procedure)	2012	If a problem cannot be resolved through line management arrangements, the matter will be referred to the Chair of the Safeguarding Children Board to offer mediation.
Multi-agency	Nottinghamshire Safeguarding Children Board Interagency Safeguarding Children Procedures	Resolving Professional Disagreements (Escalation Procedure)	2015	Guidance on the procedure to follow when escalating concerns